

ABSTRACT OF THE DISCLOSURE

1 For ordering a sales item, sales information is sent from an agent
2 server to a user terminal via a communications network. The sales
3 information contains items that are only available in shops which are not
4 accessible via the communications network. At the user terminal the
5 transmitted sales information is displayed, allowing a user to select an item.
6 When the order button is clicked, a purchase order of the selected item is sent
7 from the user terminal to the agent server for requesting a purchase of the
8 selected item on behalf of the user. In response, the agent server transmits an
9 acknowledgment message to the user terminal. In addition, the user can
10 place an order for inspection of the selected item if he desires further details
11 of the item, or a search service if the desired item is not contained in the sales
12 information.